



Integrated Healthcare Management Solution Improves patient care through increased operational efficiency



Situation

To be more competitive and achieve higher business growth, Health care centres are looking for one integrated solution which caters to Patient Care as well as Office management.

Challenges

- Multiple systems for each job function and integration is a major challenge.
- No solution available which has good patient care backed up by a strong ERP solution for office management
- Patients are demanding a better healthcare service and experience.
- Inadequate patient information with incomplete past diagnostic history hinders accurate patient diagnostics.
- Clinical orders and tasks are not being tracked effectively and impact patient satisfaction.
- Many employees spend excessive amounts of time on data entry and communicating information.

Solution Innovation

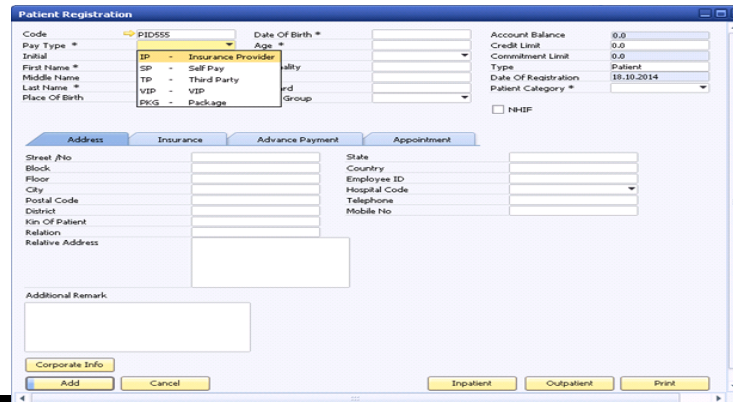
- Complete integrated solution combining Patient care with SAP Cloud Platform and SAP Business One ERP.
- Novel Patient Management modules such as Patient Portal, Registration, Outpatient, Inpatient, Nursing, Pharmacy, Stores, Billing, Insurance, Claims, Acceptance of the Payment, and Smart Card Integration. Office Management modules like Financials, Inventory, Logistics, and Asset Accounting
- Tracking and Inventory control by batch/expiry.
- One database, integrated with EMR application for doctors to record details on the go.
- Easy integration with external applications or devices (e.g. PACKS)

Users

- Patient Care Staff (Doctor, Nurse, Lab, Pharmacy etc)
- Hospital Office Staff
- N

Value Drivers

- 300% increase in patient turnover seen from users.
- 50% reduction in redundant manual work by employees.
- A disruptive app, pre-packaged to expedite the implementation time, ROI realization, and reduction in TCO up to 80%.
- Completely scalable technology that grows with the business.
- Spend time and resources on adding value to your business, instead of employee hours spent in data entry, searching for/organizing records, and fixing errors
- Electronic Medical Records available on mobile
- Available in Pay as you Go model through HCP
- Readily compliant with current standards
- No additional effort or for medical record management
- In app barcode scanner and signature capture capabilities
- Fully configurable UI from the back-end
- Multi-lingual capabilities
- Fully responsive with iOS, Android, Tablet, etc. out of the box



Industry

- Healthcare

LoB

GTM Focus

- Americas
- APJ and GC
- EMEA
- MEE

Solution Environment

- SAP Cloud Platform (SAP CP)
- SAP Business One 9.1 and above
- SAP Mobile Platform

References

- Success Story
- App Walkthrough Video
- Brochure

Check local availability and get app via SAP App Center

